

1-03471A-10-0498

ORIGINAL



0000128538

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 98128

Date: 8/22/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **unknown**

unknown

Account Name: unknown unknown

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/

CBR:

State: az Zip: 00000

is:

Utility Company: **Cox Arizona Telcom , L.L.C. d/b/a Cox Communications**

Division: Telephone

Contact Name:

Contact Phone:

Nature of Complaint:

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"I'm a Senior Citizen and have been a customer of Cox for years now." I pay \$98.10 every month for phone and cable. I live on a fix income and don't get raises. Cox should wait until the economy improves to request an increase.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

8/22/11 Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 8/22/2011

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DOCKET CONTROL